

Answer Key

UNIT 1

- waiter reservation record
date non-smoking sign
notepad floor chart
caller window table
- time number
name contact number
smoking or non-smoking
special requests
1. [e] 2. [f] 3. [g] 4. [h]
5. [b] 6. [c] 7. [d] 8. [a]
- six thirty or half past six
nine o'clock or nine [a.m./p.m.]
a quarter to seven or six forty-five
twenty past eight or eight twenty
- the twenty-third of May / May twenty-third
the twelfth of December / December twelfth
the second of June / June second
the thirty-first of December / December thirty-first
1. [c] 2. [d] 3. [a] 4. [b]
5. [g] 6. [h] 7. [e] 8. [f]
1. For which date?
2. Just a moment, please, I'll see if we have one.
3. For what time?
4. Could you give me a contact number, please?

UNIT 2

1. showing 2. pulling out
3. seating 4. picking up
5. folding 6. welcoming
1. chair 2. triangle
3. pace 4. details
5. palm 6. party
7. napkin 8. lap
1. ahead 2. satisfied
3. clearly 4. shortly
5. made eye-contact with
6. nearest
- a. 4 b. 1 c. 2 d. 3
- See DIALOGUES Unit 2 Ex. 5 page 94.

UNIT 3

1. a food order 2. cutlery / flatware
3. beverages 4. a place setting
5. crockery / china 6. aperitifs
1. clockwise 2. take away
3. correct 4. picked up
5. unused 6. empty
1. coaster 2. bartender
3. menu 4. tray
5. waiter's station 6. placemat
7. waitress 8. stirrer
1. [f] 2. [e] 3. [d]
4. [a] 5. [c] 6. [b]
- See DIALOGUES Unit 3 Ex. 5 page 94.

UNIT 4

- [a] 4 [b] 2 [c] 8 [d] 7
[e] 1 [f] 5 [g] 3 [h] 6
1. meal 2. dish
3. specialities 4. alternative
5. starter 6. ingredients
7. main course 8. for confirmation
1. [c] 2. [d] 3. [a]
4. [e] 5. [b]
- [b] 8 [c] 2 [d] 1 [e] 6
[f] 7 [g] 3 [h] 5
- Correct order:
1. h 2. d 3. a 4. e 5. c 6. b 7. f 8. g
See DIALOGUES Unit 4 Ex. 5 page 94.

UNIT 5

- (A) 1. collecting 2. replacing
3. topping up 4. lifting
5. removing 6. placing
7. preparing 8. reaching across
9. lighting 10. bringing

- (B) 1. He is collecting glasses from the waiter's station.
 2. She is replacing the knife with a steak knife.
 3. She is topping up a glass of wine.
 4. He is lifting the used ashtray off the table.
 5. She is removing the unused place setting.
 6. He is placing a bread basket on the table.
 7. The chef is preparing a meal.
 8. She is lighting the guest's cigarette.
 9. He is bringing a water jug to the table.

2. right / left sharp / blunt
 full / empty clean / used
 over / under cold / hot
 rounded / flat behind / in front of
3. 1. kitchen 2. apron
 3. butter 4. pocket
 5. jug 6. lighter
 7. butt 8. wholemeal
 9. ashtray 10. slice

UNIT 6

- 1 (A) a. remove
 b. pierce
 c. unscrew
 d. turn clockwise
 e. cut
 f. wipe
 g. show
 h. press down
- (B) 1. g 2. e 3. a 4. f
 5. b 6. d 7. h 8. c
2. (A) bowl (B) label, cork (C) top
3. 1. bulge 2. foil wrapper
 3. label 4. cork
 5. neck 6. base
4. 1. stand 2. below
 3. cork 4. label
 5. taste 6. set up
 7. pull out 8. fill
 9. show 10. wipe

UNIT 7

1. [a] up [b] down [c] out of [d] away
 [e] with [f] out [g] up [h] from
2. 1. host / hostess 2. double-checked
 3. announced 4. indicated
 5. topped up
3. 1. head 2. shoulder
 3. palm 4. arm
 5. hand 6. fingers
 7. knee
4. 1. b 2. e 3. a
 4. c 5. d
5. 1. label 2. coaster
 3. bartender 4. ingredient
 5. cork 6. recommend
 7. cutlery 8. reservation
 9. beverages 10. entrée
 11. aperitif 12. stirrer

UNIT 8

1. 1. the main course 2. freshly ground pepper
 3. sauce 4. salad dressing
 5. vegetables 6. bread
2. (A) [a] checked [b] carried
 [c] took off [d] announced
 [e] put [f] arranged
 [g] set [h] collected
 [i] offered [j] placed
 [k] wished
- (B) 1. h 2. a
 3. f 4. e
 5. b 6. g
 7. j 8. c
 9. d 10. i
 11. k
3. 1. thumb; index 2. pepper mill
 3. covers 4. main portion
 5. tray stand 6. serving spoon and fork
 7. handle 8. vinegar
4. 2; 3; 6

UNIT 9

1. (a) 2 (b) 6 (c) 1 (d) 3
(e) 5 (f) 4
2. 1. (a) 2. (c) 3. (d) 4. (b)
5. (e) 6. (f)
3. (A) Dialogue 1: 1. T 2. F 3. F 4. F 5. T
Dialogue 2: 1. F 2. F 3. F 4. T 5. T
(B) See DIALOGUES Unit 9 Ex. 3 (B) page 94.

UNIT 10

1. firstly / finally top / bottom
heaviest / lightest over / under
dirty / unused smallest / largest
leave / arrive satisfied / upset
2. 1. cleared 2. heaviest
3. Grip 4. scrape
5. stacked 6. study
7. clearing station 8. finally
9. largest 10. transferred
3. 1. flowers or vase of flowers
2. slices of bread
3. bread rolls
4. bread basket
5. salt and pepper shakers
6. butter dish
7. ash tray
4. 1. d 2. c 3. a 4. g
5. f 6. k 7. l 8. b
9. j 10. h 11. e 12. i

UNIT 11

1. 1. trolley / cart 2. froth
3. cake 4. pantry
5. jug / pitcher 6. demitasse
7. steam 8. tart
2. 1. dispensing 2. sprinkling
3. attaching 4. pressing
5. frothing up 6. pouring

3. 1. coffee machine 2. steam nozzle
3. button 4. coffee beans
5. ground coffee 6. coffee grinder
7. spout 8. filter
4. 1. (c) 2. (a) 3. (b) 4. (c)
5. (a) 6. (d)
5. See DIALOGUES Unit 11 Ex. 5 page 95.

UNIT 12

1. 1. teapot 2. an espresso coffee
3. a cappuccino 4. teacup
5. teaspoon 6. saucer
7. milk jug (creamer) 8. sugar bowl
2. 1. warm 2. putting
3. teapot 4. pour out
5. teabag 6. tea-leaves
7. three-quarters 8. boiling
9. brew 10. teacup
11. sugar
3. 1. [c] 2. [e] 3. [g] 4. [h]
5. [b] 6. [d] 7. [a] 8. [f]
4. 1. a soft drink / glass of coke
2. a glass of red wine
3. a brandy
4. a liqueur
5. a glass of white wine
6. a beer
5. See DIALOGUES Unit 12 Ex. 5 page 95.

UNIT 13

1. 1. credit card 2. cash
3. signature 4. check / bill
5. cashier 6. check holder
2. (a) examined (b) included
(c) signed (d) verified
(e) processed (f) asked
(g) gave (h) took

3. 1. (f) 2. (a) 3. (g) 4. (h)
 5. (e) 6. (b) 7. (c) 8. (d)

4. 1. T 2. F 3. F 4. T
 5. T 6. T 7. T 8. F

5. 1. E 2. B 3. C
 4. D 5. A

6. See DIALOGUES Unit 13 Ex. 5 [B] page 95.

UNIT 14

1. stained broken
 dirty cracked
 chipped smudged
2. 1. stained 2. cracked
 3. smudged 4. broken
 5. chipped 6. dirty
3. 1. spotless 2. bright
 3. polished 4. shiny
 5. sparkling
4. 1. inserted 2. overlapped
 3. rotate 4. lined
 5. face down 6. noticed
5. 1. lipstick stain 2. washed
 3. water spots 4. lint
 5. hold 6. basin
 7. steam 8. moistened
 9. polish 10. chip
 11. rim 12. discard bin
 13. dull 14. polishing
 15. handle 16. fingerprint
 17. smudges 18. base
 19. face down 20. between

UNIT 15

1. 1. napkin / serviette
 2. table knife and fork
 3. ashtray
 4. water glass/goblet
 5. salt and pepper shakers
 6. fish knife and fork
 7. wine glass
 8. dessert fork and spoon
 9. vase of flowers
 10. soup spoon

2. See Unit 15 page 72-73

4. 1. middle 2. right
 3. under 4. top
 5. outer 6. bottom
 7. centre 8. above
 9. in line with

5. 1. [f] 2. [g] 3. [a] 4. [b]
 5. [h] 6. [c] 7. [d] 8. [e]